

Theodore R. Jensen
525 Penny Rd.
Pawling, NY 12564
Cell 845-224-7934
<http://www.studebakervendors.com/jensen/index>.
E-mail studepickups@optonline.net



Mostly Studebaker restorations since 1960

Some have asked about warranty on the engines and transmissions.

Until now there has only been one failure and that because the person installing the engine did not put oil in it. Not really my problem but I built him another.

I believe to do the right thing is always the best policy. However it is important that both sides have the same policy. When that happens the most fair and equitable outcome will happen.

My warranty is as follows:

When you purchase an engine or transmission from me.

If there is trouble with a product I provide, the customer will contact me indicating the problem, We together will determine the best way to provide a solution. Remember unless there is discussion two people cannot reach a reasonable decision.

I warrant that the workmanship will be the best. If there is trouble the product will be sent back to me for inspection at the customers expense. If upon inspection it is determined that the customer has changed the product, or caused the problem, I will replace the product at the customers expense.

If the problem is because of something I did or did not do, I will repair or replace the product. Then return it to the customer freight paid.

If the problem is because of Parts purchased from a vender I will try to get credit for those parts or replacement parts from the vender. I cannot warrant parts not made by me.

At no time will there be a refund, only repair or replacement of products.

